

Des Moines County Service Directory

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Abuse

[Child Abuse Hotline](#)

1-800-422-4453

The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. Serving the United States, its territories, and Canada, the hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who, through interpreters, can provide assistance in over 170 languages. The hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources. All calls are confidential.

[Department of Human Services](#)

DHS abuse hotline: 1-800-362-2178

319-754-4622

560 Division Street Suite 200

Burlington, IA 52601

Monday-Friday 8 am- 4:30 pm

Provides child abuse assessments. DHS child abuse hotline is available 24/7 please be ready to provide identifying information and the whereabouts of the child. You may remain anonymous.

[Domestic Violence Intervention Program](#)

319-850-8518

24 Hr. crisis line: 1-800-373-1043

1616 Dill Street

Burlington, IA 52601

DVIP provides 24 hour crisis intervention services to victims of domestic violence and their families.

[Prevent Child Abuse Iowa](#)

515-244-2200 or 1-800-362-2178

505 Fifth Avenue

Des Moines, IA 50309

Prevent Child Abuse Iowa's mission is to lead child abuse prevention efforts in Iowa through advocacy, awareness and assistance. They offers education for parents and assist families in building positive support systems. PCA Iowa provides on-going training and education to its grantees in order to enhance their ability to prevent child abuse before it occurs.

[RVAP \(Rape Victim Advocacy Program\)](#)

319-541-9554

FAX 319-335-6057

1616 Dill St.

Burlington, IA 52601

Monday - Friday, 9 am - 5 pm

24-Hour Support, Advocacy & Referrals

RVAP Crisis Line: 800-228-1625

Iowa Sexual Abuse Hotline, 800-284-7821

Provides free, confidential and trauma-informed services to all persons affected by sexual violence.

Healing support, education and prevention, and advocacy for victims.

[YMCA Domestic Violence Shelter](#)

319-752-0606

24 Hr. crisis line:1-800-693-1399

Local hotline: 319-752-4475

Monday-Friday 8 am-12 noon 1 pm-5 pm

Safe shelter for women and children, 24-hour crisis line, medical advocacy, legal advocacy, court advocacy support, individual counseling, referrals, protection orders, educational presentations, emergency cellular phones, domestic violence support group, sexual assault support group, child support group, pictures of injuries, agency training, volunteer and staff training.

Child Care

[Child Care Resource & Referral](#)

500 E. 59th St.
Davenport, IA 52807
563-324-3236 / toll free 866-324-3236
Email: [Julie Meir](#)

Child Care Resource & Referral (CCR&R) is a program to support quality child care throughout the State of Iowa. CCR&R is available to assist families in selecting child care providers who best meet the needs of a child and their family.

[Community Action Head Start/Early Head Start](#)

319-753-0193
2850 Mt. Pleasant Street, Suite 108
Burlington, IA 52601
Monday - Friday 8:30 am - 5 pm

Head Start and Early Head Start are early childhood programs to promote school readiness by enhancing the social and cognitive development of children. Head Start provides educational and social activities, nutritious meals and snacks, and medical and dental benefits for low-income children age three to five. Early Head start provides similar services for children birth to three.

[Child Care Assistance \(DHS\)](#)

319-754-4622 or 866-849-3537
560 Division Street
Burlington, IA 52601
Monday - Friday, 8 am - 4:30 pm

Child Care Assistance (CCA) is available to the children of income-eligible parents who are absent for a portion of the day due to employment or participation in academic or vocational training or PROMISE JOBS activities. Assistance may also be available for a limited period of time to the children of a parent looking for employment.

[Department of Human Services](#)

319-754-4622 or 866-849-3537
560 Division Street
Burlington, IA 52601
Monday - Friday, 8 am- 4:30 pm

Provides list of three types of regulated child care in Iowa (Licensed Centers, Child Development Homes and Child Care Homes).

YMCA Before and After School Program

319-753-6734

2410 Mt. Pleasant Street

Burlington, IA 52601

Monday - Friday Before School Programs: 6:30am until the 1st school bell.

After School Programs: from dismissal until 6:00pm

*If school is canceled or let out early due to inclement weather, the program does not run.

Design to activate your child's imagination and encourage the lifelong core values of Caring, Honesty, Respect, and Responsibility. A dedicated and well-trained staff plans a diverse set of activities, from team sports, arts and crafts and field trips.

YMCA Child Care Center

319-753-6734

2410 Mt. Pleasant Street

Burlington, IA 52601

Monday - Friday 6:30 am- 6 pm

The program offers hands-on manipulative materials to enhance each child's creativity and development. Regular daily physical activity is encouraged in the gym or on the playground. We will provide a safe and stimulating environment giving your child the opportunity to explore and learn.

Children, Youth and Families

[Art Center of Burlington](#)

319-754-8069

301 Jefferson Street

Burlington, IA 52601

info@artcenterofburlington.com

Art exhibits and classes for youth and adults.

[Boy Scouts of America](#)

319-754-8413

3007 Flint Hills Drive

Burlington, IA 52601

Monday - Friday 9:30 am to 5:30 pm.

Cub Scouts is a family centered program for boys from 1st - 5th grades that fosters self esteem and teaches cooperation through various activities.

Boy Scouts is a troop centered program for boys 11 to 18 years of age that builds self esteem, resourcefulness, and leadership skills.

Venturing and Exploring are programs for young men and women ages 14- 20 which aim to assist young people in becoming mature, responsible, caring, and goal oriented individuals.

[DHS Child Abuse Hotline](#)

1-800-392-2178

Available 24/7. Please be ready to provide identifying information and the whereabouts of the child. You may remain anonymous.

[Child Health Specialty Clinics \(CHSC\)](#)

866 219-9119

Fax (319) 356-3715

100 Hawkins Drive

Iowa City, IA 52242

Monday - Thursday 8 am to 4:30 pm Closed on Fridays

Child Health Specialty Clinics (CHSC) is a community-based public health agency that services Iowa children and youth with special health care needs (CYSHCN). CHSC partners with families, communities, service providers, and other state agencies including the Iowa Departments of Human Services, Public Health, and Education. CHSC administers Iowa Maternal and Child Title V program for CYSHCN, ensuring that all Iowa CYSHCN receive services in a comprehensive System of Care.

[Child Support Recovery Unit](#)

319-753-6322

Fax 515-564-4124

409 N. 4th Street Suite 2

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Child Support Recovery Unit (CSRU) is responsible for assisting families to achieve and maintain

economic self-sufficiency by establishing and enforcing child and medical support orders and processing support payments.

[Community Action of Southeast Iowa](#)

319-753-0193

2850 Mt. Pleasant Street Suite 108

Burlington, IA 52601

sharon.ford@caofseia.org

Monday - Friday Central Office: 8:30 am - 5 pm.

Community Action Neighborhood Center

319-753-2893

700 Jefferson Street

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Food pantry, emergency utility bill assistance, housing help, budgeting help, etc.

[Child & Adult Care Food Program \(CACFP\)](#)

Community Action of Southeast Iowa

319-753-0193

2850 Mt. Pleasant Street Suite 108

Burlington, IA 52601

Monday - Friday Central Office: 8:30 am - 5 pm

Available to registered child care providers. Early childhood education and support for child care professionals and parents.

[Department of Human Services](#)

319-754-4622

560 Division Street Suite 200

Burlington, IA 52601

Monday - Friday 8 am- 4:30 pm

Economic Programs: Family Investment Program (FIP), food assistance, medical assistance (Medicaid), Referrals/funding for service programs including: foster care, shelter care, institutional care, adoption, independent living, day care, family home studies, and child abuse assessments.

[FaDSS\(Family Development Self-Sufficiency Program\)](#)

Community Action of Southeast Iowa

319-753-0193

2850 Mt. Pleasant Street Suite 108

Burlington, IA 52601

Monday - Friday Central Office: 8:30 am - 5 pm.

Program to assist families who are participating in the Family Investment Program (FIP) achieve economic and social sufficiency.

[Families First Counseling Services](#)

319-433-0395 or 1-888-316-3025

560 Division Street Suite 270

Burlington, IA 52601

Monday - Friday, 8 am - 4:30 pm.

Provides family safety, risk and permanency services. Also provide Behavioral Health Intervention Services and assessments with an LPHA. These services are available for both children and adults.

Girl Scouts

319-752-3639

1308 Broadway Street

West Burlington, IA 52655

Monday - Friday 8am to 5 pm

Girls build character and skills for success in the real world. This is for school age girls. www.girlscoutstoday.org (Girlscouts of Eastern IA & Western Ill)

Head Start & Child Development/Early Head Start

Community Action of Southeast Iowa

319-753-0193

2850 Mt. Pleasant Street Suite 108

Burlington, IA 52601

Monday - Friday Central Office: 8:30 am - 5 pm.

Head Start and Early Head Start programs provide educational and social activities, nutritious meals and snacks, and medical and dental benefits for low-income children age three to five. Early Head start provides similar services for children birth to three.

Iowa Aftercare Services Network

1-800-443-8336

Addresses the needs of young adults who have aged-out of foster care.

ISU Cooperative Extension

Des Moines County Extension & Outreach Office

319-394-9433 FAX: 319-394-9435

Open to all, some have income guidelines. Call office.

102 West Main Street

Mediapolis, IA 52637

Monday - Friday 8 am- 4:30 pm

Extension to Families and Youth, Extension to Agriculture, Ext. to Businesses, Ext. to Communities, Youth/ 4-H program. Too many to list. ISU Extension reaches out to families across the lifespan. We provide research-based information and education to help families make decisions that improve and transform their lives. We are the outreach arm of the College of Human Sciences at Iowa State University. We work in partnership with other organizations and agencies to meet the needs of Iowa families.

psteiner@iastate.edu

Medication Assistance Program (MAP)

Community Action of Southeast Iowa Neighborhood Center

319-753-2893

700 Jefferson Street

Burlington, IA 52601

Monday - Friday 8 am-4:30 pm

Program helps individuals who cannot afford nor have medical insurance to pay for their medications for chronic illness.

Mid-Iowa Family Therapy Clinic

319-208-1280

205 Washington Street Suite 200

Burlington, IA 52601

Provide marriage and family therapy, play therapy, individual therapy, behavioral health intervention services with an LPHA and we have web-based psychiatry/medication management. All of these services are for adults, children, and families. We accept Title XIX.

Parents As Teachers

319-753-2893

Community Action of Southeast Iowa Neighborhood Center

700 Jefferson Street

Burlington, IA 52601

Monday - Friday 8 am-4:30 pm

Development and support for parents of children pre-natal thru 6.

Rec Plex

319-758-9419

501 S. Broadway Street

Burlington, IA 52655

Rec Plex features tournament-class facilities for soccer, softball, sand volleyball and a guest building including full service concessions and spectator plazas, batting cages, soccer, and a Tot Lot for the young fans.

The Women, Infants and Children Supplemental Food Program (WIC)

Community Action of Southeast Iowa

319-753-0193

2850 Mt. Pleasant Street Suite 108

Burlington, IA 52601

Monday - Friday Central Office: 8:30 am - 5 pm

WIC provides medical and nutritional assessments, education and supplemental foods for pregnant women, breast feeding and non-nursing mothers, infants and children up to 5 years old.

The Nest of Des Moines County

319-753-3150

214 N. 4th Street Suite 3-C

Burlington, IA 52601

Monday 10:00 a.m. to 6:00 p.m. in Burlington

Thursday 6:00 p.m. to 8:00 p.m. in Danville and Mediapolis (alternating quarterly)

The Nest of Des Moines County is a Parent Education Program for prenatal and parents (male or female). Nest participants must be pregnant or have a child 5 years old or younger. They are encouraged to bring a support person with them to the Nest classes. Those enrolled in the Nest Family Support Program receive points for attending Nest classes; which are then redeemed for "New Incentive Items" at the Nest in Burlington. Participants can also earn points based on using healthcare services and earning educational degrees (High school diploma, GED, college degrees). All must call, the Burlington Nest, to make an appointment to register.

YMCA

319-753-6734

FAX: 319-753-6736

2410 Mt. Pleasant Street

Burlington, IA 52601

Monday - Friday 5:00 am - 10:00 pm Saturday 7:30 am-5:00 pm

Open Sundays October - April 1-5 pm

Closed Holidays

Adults, children & youth programs, aquatics, sports activities, family activities, dances, health & fitness, 55+ program, child care center, babysitting, before & after school program, parent's day out, kids' gym, and many more.

Young House Family Services

319-752-4000

FAX: 319-752-6933

400 S. Broadway

P.O. Box 845

Burlington, IA 52601

Monday - Friday 8 am- 4:30 pm

Private social service agency that provides a comprehensive array of services to children and families in Southeast Iowa, including adoption services, foster care licensing, and the Resource Program for expecting parents or families who have children under the age of 5. Remedial services funded through Title XIX; brief intensive services (ages 6-17) no income eligibility requirements. Bilingual services are available.

Counseling

[Alcohol & Drug Dependency Services \(ADDS\)](#)

319-753-6567

1340 Mt. Pleasant Street

Burlington, IA 52601

Monday - Friday 8 am - 5 pm

Outpatient substance abuse treatment, residential substance treatment (Burlington), problem gambling treatment, drug free workplace programming, prevention education, substance abuse screenings, OWI screening and classes, juvenile diversion.

Problem gambling crisis intervention 800-BETS-OFF

[Birthright](#)

319-753-2702 Lisa Jennison

24 hours Helpline 1-800-550-4900

1113 S. Main Street

Burlington, IA 52601

Offers confidential help to those who wish an alternative solution to abortion. Provides pregnancy testing and pregnancy counseling.

[Counseling Associates, Inc.](#)

Integrated Health Home

1013 Ave I, Fort Madison, IA 52627

319-372-8045

FAX: 319-372-2459

Keokuk Office 319-524-0510

Serving Lee and Des Moines Counties.

Individuals are eligible for Integrated Health Home care coordination if the individual is enrolled in Medicaid and is an adult with a serious mental illness.

[Des Moines County Community Services](#)

319-754-8556

FAX: 319-754-4891

910 Cottonwood, Suite 1000

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Case Management services for persons with Iowa Medicaid to access Waiver Services. Information available on local options for mental health and intellectual disabilities services. General assistance office also.

hyndmank@co.des-moines.ia.us

Families First Counseling Services

319-433-0395 or 1-888-316-3025

214 N. 4th Street St., Ste. 1A

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm.

Provide family safety, risk and permanency services. Also provide Behavioral Health Intervention Services and assessments with an LPHA. Therapy services for adults and children. (These services are available for both children and adults).

Great River Mental Health

319-768-3700

FAX: 319-768-3712

1225 South Gear Avenue Suite 251

Mercy Plaza

West Burlington, IA 52655

Monday - Friday 8 am - 5 pm

Great River Mental Health provides evaluations, counseling, therapy, psychiatry and psychological testing for patients with mental illness significant emotional disorders and Medication Management, Individual Therapy, Psychological Testing

Grinstead, Pierce, and Associates

319-754-8035

610 N. 4th River Park Place Suite 110A

Burlington, IA 52601

Monday - Thursday 9 am - 6:15 pm and Friday 9am - 4:30 pm

Individual, family counseling, group couple therapy, etc.

counselinginfo@ogpassociates.com

Mid-Iowa Family Therapy Clinic

319-208-1280

205 Washington St., Suite 200 Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Provides marriage and family therapy, play therapy, individual therapy, behavioral health intervention services with an LPHA and we have web-based psychiatry/medication management. All of these services are for adults, children, and families. We accept Title XIX.

Optimae Life services

319-754-4618

407 N. 4th Street

Burlington, IA 52601

Email: atorres1@optimaelifeservices.com

elybarger@optimaelifeservices.com

Monday - Friday 8 am – 12 pm and 1 pm - 4:45 pm

Individual counseling, couples counseling, family and children's counseling, psychiatry evaluations, individual community support services, respite services and waiver home services.

Turning Point Counseling

319-392-4176

Russ Reed

21589 Hwy 79

Danville, IA 52623

Monday - Friday 8 am - 5 pm by appointment

Individual counseling on men/women issues, couples counseling, etc.

russreed@danvilletelco.net

Young House Family Services

319-752-4000

400 S. Broadway

Burlington, IA 52601

Monday - Thursday 8 am - 4:30 pm Friday 8 am - 4 pm

Community counseling program for individuals, families, couples counseling, children & adolescents.

Other services provided include adolescent residential substance abuse treatment, adolescent day treatment, remedial services for children and families who are Title XIX eligible.

Court Services

Attorney Referral Services

319-754-1402 or 319-601-1357

Bill Monroe

218 North Third Street Suite 300

Burlington, IA 52601

Monday-Friday, 8 am - 5 pm

We Accept Cases in the Following Areas / Fields of Law: Appeals, Criminal Law, Family Law, Personal Injury & Worker's Compensation Law

Bill.Monroe@AttorneyMonroe.com

Bar Association Volunteer Board

1-800-325-2909 or 515-243-3179

625 East Court Avenue

Des Moines, IA 50309

Monday-Friday, 8 am - 5 pm

Des Moines County Attorney

319-753-8209

201 Jefferson St., Suite 202

Burlington, IA 52601

Monday-Friday, 8 am - 4:30 pm

dmca@co.des-moines.ia.us

Eighth Judicial District Field Services

319-753-5478

Patrick Lacy

835 Valley Street

Burlington, IA 52601

Monday-Friday, 8 am - 4:30 pm

Iowa Legal Aid

1-800-272-0008 or 319-351-6570

1700 South 1st Avenue Suite 10

Iowa City, IA 52240

Monday-Friday, 8 am - 4:30 pm

Iowa State Public Defender (Burlington)

319-753-5163

Djalal Arbabha

216 South Third Street

Burlington, IA 52601-5321

Monday-Friday, 8 am - 4:30 pm

Juvenile Court Services-Des Moines County

319-753-8281

District 8 SEI

513 North Main Street

Burlington, IA 52601

Monday-Friday, 8 am - 4:30 pm

Residential Facility

319-753-5179

Patrick Lacy/Nick Baker

835 Valley Street

Burlington, IA 52601

Facility is open 24/7

Visitation Hours: Tuesday, Thursday, Saturday, 6:30pm - 9 pm

Sunday, 1:30 pm - 4:30 pm

Youthful Sexual Offender Program

319-753-5478

Andy Ferguson

641-919-0053

214 N. 4th Street

Peterson Building

Burlington, IA 52601

Monday-Friday 8 am - 4:30 pm

Education

Adult Education & Literacy (GED)

Southeastern Community College

1500 Agency Street, Room 513

West Burlington, IA 52655

Tuesday & Thursday 5 pm - 8 pm

319-208-5314 Brenda Kempker

or

The Workforce Center

1000 N. Roosevelt Avenue

Burlington, IA 52601

Monday - Friday 9-12 a.m. and 12:30-3 p.m.

319-208-5314 Brenda Kempker

Offers Learning opportunities for adults to develop the skills necessary for employment, training or post secondary education or to earn a high school equivalency diploma. Students are assessed and services are provided based on their needs and goals. Instruction is provided at no cost to students.

Birthright

319-753-2702

Lisa Jennison

1113 S. Main Street

Burlington, IA 52601

Monday - Thursday 11:30 am - 4:30 pm Friday, 9 am - 1pm

Saturday 11:30 - 3:30 pm

24-Hour Hotline: 800-550-4900

Offers confidential help to those who wish an alternative solution to abortion.

Provide pregnancy counseling. Free and confidential

Community Adolescent Pregnancy Prevention Program (CAPP)

Eyes Open Iowa

515-276-6788

4000 Westown Parkway, Suite 204

West Des Moines, IA 50266

CAPP Grant Program is a provision for community-based grantees to implement an evidence-based pregnancy prevention curriculum within a middle or high school or a youth servicing organization. The coalitions collaborate with schools, churches, businesses, youth and their families to provide medically accurate and age appropriate programming which is comprehensive and promotes sexual health and responsible decision making.

[Des Moines County Conservation](#)

319-753-8260

FAX: 319-752-5737

13700 Washington Road,
West Burlington, IA 52655

Monday - Friday 7 am - 3:30 pm

Office is closed 11 am to 12 pm for lunch.

Closed Saturdays, Sundays, and Holidays.

Camping • Environmental Education • Fishing • Hunting • Nature • Parks • Planting Services • Shooting Ranges • Youth Summer Camps • Witte Observatory • Much more!

Parks include: Big Hollow Recreation Area, Chautauqua Park, 4th Pumping Plant Recreation Area, Hickory Bend, Hunt Woods, Luckenbill Woods, Starr's Cave Park & Preserve, Waters Park, Welter Recreation Area (Skunk river Access).

Des Moines County Conservation is dedicated to the sustainability of natural resources through the land stewardship, conservation education and by providing quality outdoor recreation opportunities. Please see website for further detailed information.

[Early Childhood Iowa Area DHLW \(Des Moines, Henry, Louisa, and Washington Counties\)](#)

Tasha Beghtol

319-461-1369

Monday - Friday 8 am - 4:30 pm

This organization receives state and federal programs to promote and implement early childhood services to families up through age five. The funds are allocated to community providers of services through the Grant process. Programs funded include Quality Child Care/Preschool programs; Family Support Services programs; dental programs. Funds received by the ECIA Board are given out to community providers through a grant process. Each program funded have their own acceptance and admission criteria.

[Great Prairie Area Education Agency](#)

319-753-6561 or 1-800-382-8970 ext. 1232

3601 West Avenue
Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

comments@gpaea.k12.ia.us

Staff members provide quality leadership and services, through partnerships that support efforts to improve the achievement of every learner. AEA provides curriculum development and integration, consultative services for math, reading & science professional development & learning, environmental education, in-service assistance, media/library services, print/production assessment services, technology support & service, research, planning, development and evaluation, school-community planning, student activities. Special education staff members provide services for individuals from birth to age 21 which allow them to become active participants in their own environment. This is accomplished through the following services: speech and language, hearing/audiology services, social work, early childhood/ at risk, special education consultation, transition services, visually impaired, autism resource, assistive technology, occupational, and physical therapy.

Follow GPAEA on Twitter: <http://twitter.com/gpaea>

Like GPAEA on Facebook: [www.facebook.com.gpaea](http://www.facebook.com/gpaea)

Head Start & Early Head Start Programs

Community Action of Southeast Iowa

319-753-0193

2850 Mt. Pleasant Street, Suite 108

Burlington, IA 52601

Monday-Friday 8 am - 4:30 pm

Offers Early Head Start and Head Start. Covers ages birth to 5 years at no cost. Applications are filled out in the spring.

Iowa State University Cooperative Extension

319-394-9433

FAX: 319-394-9435

102 West Main Street

Mediapolis, IA 52637

psteiner@iastate.edu

This organization provides educational programs to youth, adults, parents, and volunteer leaders. Serving Des Moines, Henry, Jefferson, Lee, Louisa & Van Buren counties

Job Corps

319-753-6499

1000 N. Roosevelt Avenue

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Free residential education and training program. Offers youth: learn a trade, get GED or high school diploma, and help getting a job.

The Nest of Des Moines County

319-753-3150

214 N. 4th Street Suite 3-C

Burlington, IA 52601

Monday 10 am - 6 pm in Burlington

Thursday 2 pm - 8 pm in Danville and Mediapolis (alternating quarterly)

The Nest of Des Moines County is a Parent Education Program for prenatal and parents (male or female). Nest participants must be pregnant or have a child 5 years old or younger. They are encouraged to bring a support person with them to the Nest Classes. Those enrolled in the Nest Family Support Program receive points for attending Nest classes; which are then redeemed for "New Store Incentive Items" at the Nest in Burlington. All must call, the Burlington Nest, to make an appointment to register.

[Planned Parenthood](#)

319-753-6209 or 1-877-811-7526

620 N. 8th Street

Burlington, IA 52601

Monday 10:30 am - 6:30 pm Tuesday 8 am - 12 noon Wednesday 12 noon - 5 pm Thursday 2 pm - 6 pm Friday 8:30 am - 5 pm 3rd Saturday each month: 9 am - 1 pm

Provides medically accurate, age-appropriate education and professional trainings in the communities within Southeast Iowa. They have a resource library containing videos, brochures, fliers, and pamphlets, and books is available. PPSI also has teaching tools such as birth control kits, Baby Think It Over, and the empathy belly.

[Southeast Iowa Adolescent Pregnancy Prevention Coalition](#)

319-753-6209 ext.119 or 1-877-811-7526

620 N. 8th Street

Burlington, IA 52601

Monday, 10:30 am - 6:30 pm Tuesday, 8 am - 12 noon Wednesday, 12 pm - 5 pm Thursday, 2 pm - 6 pm Friday, 8:30 am - 5 pm 3rd Saturday each month, 9 am - 1 pm

Advocates for and offers support for comprehensive sexuality education in Des Moines County. Provides community and school-based programming or assistance with programs specific to comprehensive sexuality education.

[Burlington Community Schools](#)

319-753-6791 or 319-753-2211

1429 West Avenue

Burlington, IA 52601

[Danville Community Schools](#)

319-392-4221

419 S. Main Street

Danville, IA 52623

[Great River Christian School](#)

319-753-2255

426 Harrison Avenue

Burlington, IA 52601

[Mediapolis Community Schools](#)

319-394-3101 or 319-394-3237

725 N. Northfield Street

Mediapolis, IA 52637

[Notre Dame Schools](#)

319-752-3776

700 S. Roosevelt

Burlington, IA 52601

[West Burlington Independent Schools](#)

319-752-9380 or 319-752-8747

211 Ramsey Street

West Burlington, IA 52655

[Southeastern Community College](#)

319-752-2731 or 1-866-722-4692

1500 West Agency Road

West Burlington, IA 52655

or SCC Keokuk Campus

319-524-3321 or 1-866-722-4692

335 Messenger Road

Keokuk, IA 52632

Emergency

FIRE

911 or 319-753-8396

[City of Burlington](#)

418 Valley St., Burlington, IA 52601

Fire & Ambulance 24 hours a day, 7 days a week, 365 days a year

City & County emergency fire & ambulance response, HAZMAT, confined space, crash fire rescue.

EMT-B certification to take Civil Service testing and Paramedic Certification. Payment plans accepted on ambulance billing

Free Home Fire Safety Inspections. Provides and installs smoke detectors at no charge.

hunterd@burlingtoniowa.org

POLICE

911 or 319-753-8366

[City of Burlington](#)

424 N. 3rd Street

Burlington, IA 52601

24 hours a day, 7 days a week,

AMBULANCE

911 or 319-753-8390

[City of Burlington](#)

418 Valley St.

Burlington, IA 52601

Fire & Ambulance 24 hours a day, 7 days a week, 365 days a year

City & County emergency fire & ambulance response, HAZMAT, confined space, crash fire rescue.

EMT-B certification to take Civil Service testing and Paramedic Certification. Payment plans accepted on ambulance billing

Free Home Fire Safety Inspections. Provides and installs smoke detectors at no charge.

hunterd@burlingtoniowa.org

AMBULANCE / Superior Ambulance

319-768-4990

1221 S. Gear Avenue

West Burlington, IA 52655

24 hours a day, 7 days a week, Critical and noncritical-care transfer services.

[Iowa State Patrol](#)

1-800-525-5555 or 319-385-8715

Hwy 218 S.

Mt. Pleasant, IA 52641

24 hours a day, 7 days a week

[Des Moines County Emergency Management](#)

319-753-8206

512 N. Main Street, Suite 1,
Burlington, IA 52601

Monday-Friday, 8 am to 4:30 pm P

Provides workshops, presentations and literature to businesses, industry, groups, clubs, social organizations & individuals on how to be prepared for, respond to, and recovery from any type of natural, technological and man-made disasters/emergencies. They also are available to assist with development of facility emergency plans or plans for a local community event.

harding@dmcounty.com

Open to everyone. All services offered free of charge

[Foundation II Crisis Line](#)

1-800-332-4224

24 hours /day

Full Service Crisis Line for General Problems, Family Issues, Financial Issues, Abuse, Rape, suicide, Etc.

[Des Moines County Sheriff](#)

319-753-8289 or 319-753-8212

512 N. Main Street
Burlington, IA 52601

24 hours a day, 7 days a week

[Child Abuse & Neglect](#)

1-800-362-2178

24 Hours a Day/7 days a week

319-753-6311 (during business hours)

Please be ready to provide identifying information and the whereabouts of the child. You may remain anonymous.

[Iowa Poison Control Center](#)

1-800-222-1222

24 hours a day / 7 days a week

The Iowa Poison Control Center (IPCC) provides free 24-hour immediate treatment advice for poison emergencies through a national toll-free telephone hotline, 1-800-222-1222. We also provide information about poisons and poison prevention. The IPCC can help you with questions about household products, drugs (prescription, over-the-counter, herbal, illegal, or animal medicines), chemicals at work or in the environment, snake bites, spider bites, and plant and mushroom poisonings. Services are available for the hearing impaired and non-English speaking. The IPCC is the official poison control center for the State of Iowa and is one of 55 nationally accredited poison centers in the nation.

Red Cross

319-754-5496 or 319-393-3500

6300 Rockwell Drive NE

Cedar Rapids, IA 52402

Monday-Friday 9 am - 3 pm

A community-based humanitarian organization, the American Red Cross Iowa Region prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

Salvation Army

319-753-2038

217 S. Third Street

Burlington, IA 52601

Disaster Services, Emergency Assistance/Financial/Seasonal services, Family counseling Services, Older Adult Services, Camping Activities, Worship Center/Services, Children's, Teens, Adults, Sunday School, Women & Men's Ministries, Boys & Girls Club, Character Building Programs, Community Recreation Programs, Provides Meals. Many activities.

Employment

[Hope Haven](#)

319-754-4689

1819 Douglas Street

Burlington, IA 52601

Can Redemption: Monday - Friday 9 am - 4pm

Hopefully Yours Thrift Store: Monday - Friday 9:30 am - 5 pm Saturday 9:30 am - 4 pm

Hope Haven is an Equal Employment Opportunity (EEO) and Affirmative Action (AA) employer who offers equal employment to all qualified individuals regardless of race, color, religion, age, gender, national origin, creed, or disability and also fully supports the *American with Disabilities Act (ADA)*.

[Manpower](#)

319-753-1663 or 1-800-373-1236

3101 Flint Hills Drive

Burlington, IA 52601

Monday - Friday 8 am - 5 pm Closed Saturday & Sunday

Provides career opportunities with the flexibility to match virtually any lifestyle. Offers part-time, full-time, temporary, permanent, & temp to permanent.

[Senior Internship Employment Program](#)

IowaWorks

319-753-1671 ext. 8 Patricia Johnson

Monday - Friday 8 am - 4:30 pm

Experience Works offers employment training services through the Senior Community Service Employment Program (SCSEP) to low-income older workers in 59 counties in Iowa. Experience Works partners with local 501 (c)(3) not-for-profit agencies in each of the counties we serve as training sites for participants. Experience Works also actively collaborate with local and public employers to create permanent employment opportunities for older workers who want to re-enter the workforce.

Step Employment Service

305 N. 3rd Street

Burlington, IA 52601

[Temp Associates](#)

319-754-8857

1000 N. Roosevelt

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Temp helps to find temporary (sometimes permanent) jobs out In the workforce. Based on experience in some fields may be required to take some tests.

Team Staffing Solution

319-753-9844

552 S. Roosevelt

Burlington, IA 52601

Team Staffing Solutions is committed to being the highest quality supplier of employment solutions. Our services are delivered with a sense of mutual respect, integrity, and honesty, as well as the appreciation for the growth of our Clients and Team Members. We connect the best people with the best employers every day! Team Staffing Solutions constantly recruits for top talent through social media, job boards, billboards, recruiting fairs and radio. We recruit 24/7 through our website to reach the finest employees for your business.

Vocational Rehabilitation

319-753-2231 ext. 105

319-753-2419 fax

cynthia.whalen@iowa.gov

1000 N. Roosevelt

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Work for and with individuals who have disabilities to achieve their employment, independence, and economic goals.

Workforce Center

319-753-1671

1000 N. Roosevelt

Burlington, IA 52601

Monday-Friday 8 am - 4:30 pm

Assists adults, youths, and dislocated workers.

Work permits (issued to customers 14-15 to work), job placement, labor market information, and unemployment insurance. Offers job search assistance, career guidance and assessment, counseling, internships, skill upgrading and training. Workforce Investment Act is a federally funded job-training program. WIA can help youth target their skills an special interests so that they can find a job.

Burlington.WFC@iwd.iowa.gov

Food, Clothing, Financial

[Birthright](#)

319-753-2702

Lisa Jennison

1113 S. Main Street

Burlington, IA 52601

24 hours

Offers confidential help to those who wish an alternative solution to abortion.

Provide pregnancy counseling.

[Church of the Nazarene](#)

1015 S. Roosevelt HWY 61 (Across from Buffalo Wild Wings)

Burlington, IA 52601

319-752-4245

2nd Saturday of the month, 8 am-2 pm

The Shared Blessings ministry collects new and used clothing along with other related items and distributes the items to those in need.

[Community Action of Southeast Iowa](#)

319-753-0193

2850 Mt. Pleasant Street Suite 108

Burlington, IA 52601

sharon.ford@caofseia.org

Monday - Friday Central Office: 8:30 am - 5 pm.

Child & Adult Care Food Program (CACFP) is available to child care providers.

Energy Assistance Program helps low-income households pay a portion of their heating costs.

MAP (Medication Assistance Program) helps people with chronic conditions attain prescription meds at no cost if they don't have insurance to pay for them

Community Action Neighborhood Center Food Pantry - Amount of food provided: 4-5 days Visits permitted: 1x a month Required documentation: by need

[Des Moines County Community Services \(General Assistance\)](#)

319-754-8556

910 Cottonwood Suite 1000

Burlington, IA 52601

Community Services provides assistance to people who need help with rent, utilities, limited medical care and prescriptions and cremation assistance. The program is designed to provide short-term emergency type assistance to persons lacking the resources to meet their basic needs for food, energy, shelter, and medical care. It is not intended to provide on-going, long term aid to any individual or family. Persons are also referred to other agencies for assistance with food and clothing.

Goodwill

319-208-0060

165 W. Burlington Ave.
Burlington, IA 52601

Long-standing nonprofit chain with a range of pre-owned clothing, furniture, housewares & more.

[Harmony Bible Church Kayla's Cupboard](#)

Contact person: Angie Brown

21589 Highway 79

Danville, IA 52623

& 904 Maple St

Burlington, IA 52601

319-392-4229

angie@harmonybiblechurch.org

Mon-Fri: 9:00 am-4:00 pm, must call for an appointment.

[Impact Program](#)

Contact person: Mona Ash

319-572-6533

The Loft

416 Jefferson Street

Burlington, IA 52601

The goals of the program are to assist families in connecting to services, programs and community resources, while striving to build community partnerships for donations and volunteer opportunities. Through their advocacy for the family, the IMPACT staff can also assist with identifying basic and immediate needs of food, clothing and shelter that may be barriers to the family's ability to engage in therapeutic services.

Mediapolis Community Food Pantry

(Mediapolis Presbyterian Church)

319-394-3330

801 Middle St.

Mediapolis, IA 52637

Open Tuesday, 3:00-5:00 pm

Milestones Area Agency on Aging

319-752-5433

509 Jefferson Street

Burlington, IA 52601

Monday-Friday 8 am - 4:30 pm

[Salvation Army](#)

319-753-2038

217 S. Third Street

Burlington, IA 52601

Food Pantry: Tuesday and Thursday 9am - 11am and 1pm - 3pm

Soup Kitchen: Monday – Friday 12 – 12:30 pm Sunday 5 – 5:30 pm

Amount of Food Provided: more than 1 week Visits permitted: 1xmonth Documentation Required:

Soup Kitchen: None. Food Pantry: Proof of residence

St. Vincent de Paul
319-752-9332
700 Division Street
Burlington, IA 52601

Monday - Friday 1pm - 3 pm Food Pantry Only.

You must show a picture ID, proof of residence and have (in hand) a social security card for every member of the family for which you are asking help. Amount of Food Provided: 1 week Visits permitted: 1xmonth Documentation Required: Proof of residence and Social Security number

West Burlington Christian Church

319-752-3916

545 Melville Ave.

West Burlington, IA 52655

West Burlington Christian Church provides groceries twice a month for those in need in our community. 2nd and 4th Tuesday of the month, Call for appointment.

[WIC-Women, Infants & Children](#)

Community Action of Southeast Iowa

319-753-0193 or 319-754-8283

801 S. Roosevelt Avenue

Burlington, IA 52601

Hours vary, please call.

The Women, Infants and Children Supplemental Food Program (WIC) provides medical and nutritional assessments, education and supplemental foods for pregnant women, breast feeding and non-nursing mothers, infants and children up to 5 years old.

[Zion United Church of Christ](#)

319-752-2305

412 N. 5th Street

Burlington, IA 52601

Email: office@zionuccburlington.org

Hours: Monday, Wednesday, Friday 9 am - 12 pm

Bridging the Gap Program offers non-perishable foods and some paper products. Limited financial assistance, job search assistance, and budget counseling. Email or call with inquiries about the program or request for assistance.

Health Care

[Blessing Hospital \(Quincy, IL\)](#)

217-223-5811

11th & Broadway

Quincy, IL 62301

24 Hours a day 7 days week

Blessing Hospital has provided area residents with the highest quality medical care possible. We continue to respond to the changing health care needs of our community - upgrading technology and facilities to provide economical, high quality medical care. A not-for-profit, not-tax-supported, independent hospital, Blessing is fully accredited by the Joint Commission, licensed by the State of Illinois, approved by all third party payors and designated a Sole Community Provider by the federal Medicare system.

[Burlington Pediatric Association, P.C.](#)

319-753-5177

1223 S. Gear Avenue, Suite 108

West Burlington, IA 52655

Monday - Friday 8:30 AM - 4:30 PM

Monday - Friday 7 - 9 PM (emergencies only)

Saturday 8:30 AM - 12 PM (emergencies only)

Pediatric practice caring for children newborn through 18 years. Cash, Check, Credit Card. We file all insurance.

burlpeds@lisco.com

[Community Health Centers of Southeast Iowa](#)

Medical Clinic 319-768-5858

Dental Clinic 319-752-5540

1706 West Agency Road

West Burlington, IA 52601

Monday: 8 am - 7 pm Tuesday: 8 am - 5 pm Wednesday: 8 am - 7 pm Thursday: 8 am - 5 pm Friday: 8 am - 5 pm

Closed Saturday & Sunday

CHC/SEIA is a private, non-profit community health center providing quality and affordable healthcare services to underserved communities in southeastern Iowa and west central Illinois. Medical and dental services, All insurance types accepted including Title 19 & sliding fee scale.

[Department of Human Services-Medicaid](#)

319-754-4622

560 Division Street Suite 200

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Offers medical assistance (Medicaid)

[Des Moines County Public Health](#)

319-753-8290

522 North Third Street

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

IMMUNIZATION CLINIC: Tuesdays & Thursdays 1:30 pm - 4 pm

TB tests on TUESDAY ONLY!

Home Health Care: Skilled Nursing

Also offered: Disease Prevention & Education, Nail Program & Environmental Services

Hopes Program & Des Moines County Home Visitation Program.

[Fort Madison Community Hospital](#)

319-372-6530

5445 Avenue O

Ft. Madison, IA 52627

24 hours a day 7 days a week 365 days a year

Fort Madison Community Hospital (FMCH) is a health care system designed to bring a full range of health care services such as emergency treatment, inpatient services, occupational health services, rehabilitation/therapy, wound care, anticoagulant clinic and home health care.

[Great River Health Systems](#)

319-768-1000

1221 S. Gear Avenue

West Burlington, IA 52655

24 Hours a day 7 days week

Great River Health Systems is a 378-bed regional, integrated health-care system that includes acute, skilled and long-term care: retail pharmacies: retail medical equipment and supplies services: an outpatient renal dialysis center: and a network of specialty and primary-care clinics.

Insurance, cash, check or credit card

[Great River Business Health](#)

319-768-4151

1401 W. Agency Rd.

West Burlington, IA 52655

Monday - Friday 7 am - 5 pm

Great River Business Health offers comprehensive health services for businesses, including drug and alcohol testing, DOT and pre-employment physicals, immunizations, fit-for-duty examinations and workers' compensation injury care.

Insurance, cash, check or credit card

[Great River Home Health and Hospice](#)

319-768-3350

1306 S. Washington Road

West Burlington, IA 52655

24 Hrs. 7 days week

Great River Hospice provides comprehensive physical, emotional and spiritual care in homes, long-term-care centers and Great River Hospice House.

[Great River QuickCare](#)

319-768-4320

624 S. Roosevelt Ave., Suite 101

Burlington, IA 52601

Monday - Friday 8 am - pm

Saturday - Sunday 9 am - 4 pm

Affordable treatment of common illnesses and injuries

Insurance, cash, credit or debit cards accepted.

No appointment necessary

Open to anyone 18 months or older

Coverage for individual services may vary by insurance provider. Co-payments must be made before meeting with the practitioner.

Laboratory tests are an additional fee.

[hawk-i](#)

1-800-458-6672 or 1-800-257-8563

Des Moines, IA

Monday-Friday 8 am- 6 pm

Iowa offers **hawk-i** health care coverage for uninsured children of working families. No family pays more than \$40 a month. Some families even pay nothing at all. A child who qualifies for **hawk-i** health insurance will get all of his or her health care services through a health plan that has agreed to participate in the program.

Insurance coverage for newborn to age 19.

[Heritage Medical Equipment & Supplies](#)

319-768-4300 or 319-768-4312

624 S. Roosevelt Avenue

Burlington, IA 52601

Monday - Friday 8:30 am - 5 pm

Saturday 9 am - 12 pm

1223 S. Gear Avenue Eastman Plaza

West Burlington, IA 52655

Monday - Friday 8:30 am - 5 pm

Heritage Medical carries a large selection of walkers, wheelchairs, lift chairs, bath safety supplies, portable oxygen tanks, wound care products, nebulizers, sleep apnea machines and more to meet the needs of our customers.

Hetta Gilbert Foundation

319-752-7060

[Iowa Health & Wellness Plan](#)

319-754-4622 or 1-866-849-3537

560 Division Street

Burlington, IA 52601

8 am - 4:30 pm

The Iowa Wellness Plan is an Iowa Medicaid program that covers adults ages 19 to 64. Eligible member income is at or below 100 percent of the Federal Poverty Level. Members can choose a provider from the statewide provider network and are able to get care from local providers. Pick up & return an application for eligibility.

Lee County Health Department

319-372-5225 or 1-800-458-6672

2218 Avenue H

Fort Madison, IA 52627

Monday - Friday 8 am - 4:30 pm

LCHD provides Maternal & Child Health Programming in Des Moines County. Maternal Health includes nursing, social work and preventive oral health services. Child Health/Care for Kids includes explaining benefits of preventative medical & dental care, recommended schedules for exams, screenings and immunizations and providing both direct services such as developmental screens and enabling services such as referrals to providers. I-Smile helps families access dental care and provides preventive oral health services, including oral screenings, fluoride varnish applications and school-based dental sealants. LCHD can also approve presumptive Medicaid/Title XIX and facilitates hawk-i medical insurance coverage, which has higher family income guidelines and can provide dental-only coverage if needed. Income and other guidelines vary by program. charge and sliding- fee scale depending on family income.

lchd@leecountyhd.org

Lions Club

319-753-9100 or 515-232-2215

2300 South Duff Avenue

Ames, IA 50010

Call Lions Clubs working to end preventable blindness. Also do vision screenings to preschoolers.

iowalions@aol.com

Planned Parenthood

319-753-2281 or 1-877-811-7526

620 N. 8th Street

Burlington, IA 52601

Monday: 11 am - 7 pm Tuesday: 11 am - 5 pm Wednesday: 10 am - 4 pm Thursday: 10 am - 4:30 pm

Friday: 8:30 am - 5 pm 3rd Saturday each month: 9 am - 1 pm

Planned Parenthood offers reproductive health care in a confidential, affordable setting. Services include exams, birth control, condoms, pregnancy tests, emergency contraception, testing & treatment of sexually transmitted diseases and HIV testing.

Sliding fees based on income. Some services may be free.

Special Needs Foundation

319-752-8711

829 Harrison Avenue

Burlington, IA 52601

Monday, Wednesday, Friday 10 am - 2 pm

Support for activities which will improve the health, welfare, education, rehabilitation, and employment for children and adults with disabilities in Des Moines County, Iowa. Scholarships available to students with a disability, majoring in any field of study, preferably a health-related field. preferably a health-related field.

[St. Luke's \(Cedar Rapids\)](#)

319-369-7211

1026 A Ave. NE

Cedar Rapids, IA 52406-3026

24 Hours a day 7 days a week

UnityPoint Clinic offers comprehensive services in: Family Medicine, Internal Medicine, Pediatrics and a wide variety of specialty services in more than 20 convenient clinic locations to meet all your health care needs.

[University of Iowa Children's Hospital](#)

319-384-5437 or 888-573-5437

200 Hawkins Drive

Iowa City, IA 52242

24 hours a day 7 days a week

As Iowa's only comprehensive children's hospital, we provide care for children from birth to young adulthood. Services range from promoting wellness to the care of general childhood illness, surgery, traumatic injuries, life-threatening and chronic illnesses, and developmental disabilities.

[University of Iowa Health Care](#)

1-800-777-8442 or 319-356-1616

200 Hawkins Drive

Iowa City, IA 52242

24 hours a day 7 days a week

University of Iowa Hospitals and Clinics—recognized as one of the best hospitals in the United States—is Iowa's only comprehensive academic medical center and a regional referral center. A 732-bed hospital that annually admits more than 33,000 patients for in-patient hospital care. In addition to providing first-rate primary care, we offer the services of board-certified physicians in more than 200 specialties. We take seriously our role as a comprehensive health care center, receiving referrals for specialty care from physicians around the country.

[Veterans Memorial Hospital](#)

319-338-0581 or 1-866-687-7382

601 Highway 6 West

Iowa City, IA 52246-2208

24 hours a day 7 days a week

The Iowa City Department of Veterans Affairs Health Care System is a comprehensive tertiary health care center, teaching hospital, and research facility. Referrals are accepted from VA Medical Centers throughout the nation for complex diagnostic and treatment modalities. The Iowa City facility is known for a wide range of specialized medical programs. It has a strong and effective affiliation with the University of Iowa College of Medicine. The Medical Center operates 83 beds, including 43 medicine/neurology beds, 25 surgery, and 10 intensive care beds, and 15 psychiatry beds.

Visiting Nurse Services of Iowa

Navigator Services

515-393-8513

Carolyn Noon, Navigator

2910 Westown Parkway Suite 200

West Des Moines, IA 50266

Visiting Nurse Services of Iowa is a non-profit organization which provides medical and social services for women, children and families, adults and seniors, and communities across Iowa. Our wide range of services include home visits, family support, parent education, therapy and counseling, transportation, flu immunizations and much more. They offer Coventry health insurance, Medicaid, Iowa Health and Wellness and hawk-I enrollment assistance for the federal Marketplace. We offer Coventry health insurance, Medicaid, Iowa Health and Wellness and hawk-I enrollment assistance for the federal Marketplace (www.HealthCare.gov). Call for an appointment in your community.

Hospitals

[Blessing Hospital \(Quincy, IL\)](#)

217-223-5811

11th & Broadway

Quincy, IL 62301

24 Hours a day 7 days week

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5445 Avenue O

Ft. Madison, IA 52627

24 hours a day 7 days a week 365 days a year

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[Great River Medical Center](#)

319-768-1000

1221 S. Gear Avenue

West Burlington, IA 52655

24 hours a day 7 days a week

Hospital services include emergency treatment, cancer treatment, cardiac catheterization, home-health care, hospice, hyperbaric oxygen therapy for wounds, inpatient and outpatient rehabilitation, long-term care, pain clinic and weight-loss clinic. Insurance, cash, check or credit card.

[St. Luke's \(Cedar Rapids\)](#)

319-369-7211

1026 A Ave. NE

Cedar Rapids, IA 52406-3026

24 hours a day 7 days a week

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Housing

[Autumn Heights](#)

319-752-2142

2830 Winegard Drive

Burlington, IA 5260

Low Income Housing, Autumn Heights offers various sizes of apartments. Eligible applicants are persons who are age 62 and older or disabled or handicapped as defined by the Social Security Act.

[Community Action of Southeast Iowa](#)

319-753-0193

2850 Mt. Pleasant Street Suite 108

Burlington, IA 52601

700 Jefferson St.

Burlington, IA 52601

319-753-2893

Monday - Friday 8 am – 4:30 pm.

sharon.ford@caofseia.org

Monday - Friday Central Office: 8:30 am - 5 pm. Centers: 8 am - 4:30 pm

Offers energy assistance, weatherization program. budgeting help, food pantry

[Des Moines County Community Services \(General Assistance\)](#)

319-754-8556, ext. 104

910 Cottonwood Suite 1000

Burlington, IA 52601

Monday - Friday 8:00 am - 4:30 pm

Des Moines County Community Services provides assistance to people who needs rent, utilities, limited medical care and prescriptions and cremation assistance. The program is designed to provide short-term emergency type assistance to persons lacking the resources to meet their basic needs for food, energy, shelter, and medical care. it is not intended to provide on-going, long term aid to any individual or family. Persons are also referred to other agencies for assistance with food and clothing.

[Department of Housing](#)

319-753-8175

Public Housing is a federally funded subsidized rental housing program, which was established to provide low-income families, the elderly and persons with disabilities a decent and safe place to live. The U.S. Department of Housing and Urban Development (HUD) distributes federal subsidies to the Housing Authority, which owns and manages housing for low-income residents at affordable rental cost.

Energy Assistance Program

Community Action of Southeast Iowa

319-753-0193

2850 Mt. Pleasant Street Suite 108

Burlington, IA 52601

Monday-Friday Central Office: 8:30 am - 5 pm.

The Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowan homeowners and renters pay a portion of their primary heating costs for the winter heating season.

helps low-income households pay a portion of their heating costs.

Housing Options

HUD Housing and Urban Development

1-800-955-2232

Low Rent Housing

319-752-4042

The Low Rent Housing Agency of Burlington, Iowa is responsible for ensuring that every individual and family admitted to the Housing Choice Voucher programs meets all program eligibility. This includes any individual approved to join the family after the family has been admitted to the program. The family must provide any information needed by the Agency to confirm eligibility and determine the level of the family's assistance.

Regional Housing

319-753-5109

218 N 3rd Street, Suite 311

Burlington, Iowa 52601

The housing authority (SEIRHA) is a federally funded agency operating under the guidelines set forth by the US Department of Housing & Urban Development. SEIRHA administers a Section 8 Rental Assistance Program, also known as the Housing Choice Voucher Program. The program allows qualified applicants the freedom to choose quality privately owned housing throughout their community while maintaining rent payments that they can afford.

Weatherization Program

Community Action of Southeast Iowa

319-753-0193

2850 Mt. Pleasant Street Suite 108

Burlington, IA 52601

Monday - Friday Central Office: 8:30 am - 5 pm.

Weatherization helps homeowners and renters decrease their energy costs by inspecting and cleaning furnaces and insulating homes.

Homeless Shelter

319-754-6791

123 N. Marshall Street

Burlington, IA 52601

Monday - Friday 9 am - 4 pm

Saturday - Sunday 10 am - 4 pm

Providing shelter to those in need, must have a valid Iowa ID.

Information Help Lines

AA Meetings
319-752-7204

[ADDS-Alcohol & Drug Dependency Services](#)
319-753-6567

[Area Education Agency #16](#)
319-753-6561

[AIDS CDC National Hotline](#)
TTY/TDD 1-800-342-2437

AIDS Hotline
IOWA 1-800-997-5559

AIDS Hotline
IOWA-Spanish 1-800-344-7432

[National Council on Alcoholism and Drug Dependence](#)
1-800-622-2255

National Alcohol-Drug Treatment Referral Network
1-800-996-3784

[Alzheimer's Association](#)
1-800-272-3900

[Alzheimer's Association](#)
LOCAL 319-208-0271

[American Cancer Society](#)
1-800-227-2345

[American Heart Association](#)
1-800-242-8721

[American Lung Association of Iowa](#)
1-800-586-4872

[Better Business Bureau](#)
515-243-8137 or 1-800-222-1600

[Des Moines County Records Office](#)
Birth Certificates
319-753-8221

[Des Moines County Records Office](#)

Marriage Certificates

319-753-8221

[Burlington City Hall](#)

319-753-8124

[Development and Inspections](#): 319-753-8151

[Building Inspector](#): 319-753-8135 or 319-753-8175

[Housing Inspector](#): 319-753-8172

[Nuisance Inspector](#): 319-753-8142 or 319-753-8139

[Burlington Driver's License Station](#)

319-754-8767

[Bureau of Vital Statistics](#)

515-281-4944

[Burlington Waterworks](#)

319-754-6501

[Buses of Burlington](#)

319-753-8162

[CDC Workplace Safety and Health Topics](#)

1-800-232-4636

[National Center for Missing & Exploited Children](#)

1-800-843-5678

[Center for Substance Abuse Prevention](#)

Helpline 1-800-662-4357 or 1-800-967-5752

[Child Abuse Council](#)

309-786-1466 ext. 112

[National Child Abuse Hotline](#)

1-800-422-4459

[Child Support Recovery Unit](#)

319-753-6322 or 1-800-229-9223

[Child Care Resource and Referral](#)

Referral Toll Free: 866-324-3236 or 563- 324-3236

[Civil Rights Commission](#)

1-800-457-4416

Local 319-753-8178

Community Health Center -Dental

319-752-5540

Community Health Center-Medical

319-768-5858

Iowa Compass (for disabled and their families)

1-800-779-2001

Department of Human Services- DHS

319-754-4622

Department of Inspections

319-753-8175

Des Moines County Animal Control

319-753-8371

Des Moines County Assessor

319-753-8224

Des Moines County Attorney

319-753-8209

Des Moines County Auditor

319-753-8232

Des Moines County Clerk of Court:

Associate Court: 319-753-8242

District Court: 319-753-8262

Des Moines County Conservation

319-753-8260

Des Moines County Community Services

319-754-8556

Des Moines County Emergency Management

319-753-8206

Des Moines County Humane Society

319-753-8389

Des Moines County Jail

319-753-8275

Des Moines County Juvenile Court Services

319-753-8281

[Des Moines County Motor Vehicle Department](#)

319-753-8273

[Des Moines County Public Health](#)

319-753-8290

[Des Moines County Sheriff](#)

319-753-8212

[Des Moines County Treasurer's Office](#)

319-753-8269

[Des Moines County Veterans Affairs](#)

319-752-7171

[DNA Diagnostics-DNA Testing](#)

1-800-362-2368

[Domestic Abuse Hotline](#)

1-800-799-7233

[Des Moines County Domestic Violence Shelter](#)

319-752-4475

[Equal Opportunity Employer](#)

1-800-669-4000

[Families Extension Answer Line \(ISU-home and family questions\)](#)

1-800-262-3804

[Foundation II Crisis Line, 24 hrs/day \(full service crisis line\)](#)

1-800-332-4224

[Gambling Hotline](#)

1-800-238-7633

[Girls and Boys Town Hotline](#)

1-800-448-3000

[Goodwill](#)

319-208-0060

[Great River Medical Center](#)

319-768-1000

[Great River Quick Care](#)

319-768-4320

[Healthy Families \(prenatal health care\)](#)

1-800-369-2229

Homeless Shelter

319-754-6791

[IDPH – Iowa Department of Public Health](#)

1-866-227-9878

[Insurance Commissioner of Iowa](#)

1-877-955-1212

[Internal Revenue Service \(IRS-Federal Income Tax Info\)](#)

1-800-829-1040

[Iowa Division of Vocational Rehabilitation](#)

1-800-532-1486 Toll Free

Burlington Office-319-753-2231

[Iowa Family Caregiver](#)

1-866-468-7887

[Iowa-Illinois Safety Council](#)

515-276-4724 or 1-800-568-2495

[Iowa Occupational Safety & Health Division of Labor](#)

515-281-5387 or 1-800-562-4692

[Iowa OSHA](#)

515-281-8066 / 515-284-4794

[Iowa Substance Abuse Information Center](#)

1-866-242-4111

[Iowa Weather & Road Conditions](#)

1-800-288-1047

[Iowa Workforce Center](#)

319-753-1674 or 1-800-642-4032

Job Corps

319-753-6499

[Lead Poisoning](#)

1-800-972-2026

[Legal Aid](#)

1-800-272-0008

LifeLong Links

1-866-468-7887

Low Rent Housing

319-752-4042

Medicare/Social Security Office

319-752-6322

Medicare Hotline

1-800-633-4227

MOLD

1-515-24-6131

Narcotics Hotline (report suspected meth labs)

1-800-532-0052

National Crisis Hotline

1-800-521-7128

National Safety Council

1-800-621-7615

Planned Parenthood

319-753-2281 or 1-877-811-7526

Quitline Iowa

1-800-822-6879

Rape, Abuse, & Incest National Network (RAINN)

1-800-656-4673

Regional Housing

319-753-5109

Regional Transit (Bus to Iowa City)

1-866-753-5107

RVAP (Rape Victim Advocacy Program)

1-800-228-1625

Iowa Sexual Abuse Hotline

1-800-284-7821

Burlington Social Security

1-866-338-4183

[Social Security Disability \(SSDI\) Info](#)

1-866-338-4183

[Southeast Iowa Regional Planning Commission](#)

319-753-5107

Special Needs Foundation

319-752-8711

Madison & Harrison Avenues

[Supplemental Security Income \(SSI\)](#)

Burlington Office- 1-866-338-4183

[TMS \(Transportation Management Group\)](#)

866-572-7662

[Teen Line](#)

1-800-443-8336

[University of Iowa Hospitals & Clinics](#)

1-800-777-8442

[Veterans Services](#)

319-753-1671

[Veterans of Vietnam War](#)

1-800-843-8626

[Weatherization](#)

319-753-5597

[WIC - Women, Infants and Children](#)

319-753-0193 or 319-754-8283

[Young House Family Services](#)

319-752-4000

Juvenile Services

Attorney Referral Services

319-754-1402 / 319-601-1357

Bill Monroe

218 North Third Street Suite 300

Burlington, IA 52601

Monday - Friday 8 am - 5 pm

We Accept Cases in the Following Areas / Fields of Law: Appeals, Criminal Law, Family Law, Personal Injury & Worker's Compensation Law

Bill.Monroe@AttorneyMonroe.com

Bar Association Volunteer Board

1-800-325-2909 515-243-3179

625 East Court Avenue

Des Moines, IA 50309

Monday - Friday 8 am - 5 pm

Des Moines County Attorney

319-753-8209

201 Jefferson St., Suite 202

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

dmca@co.des-moines.ia.us

Eighth Judicial District Field Services

319-753-5478

Patrick Lacy

835 Valley Street

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Iowa Legal Aid

1-800-272-0008 319-351-6570

1700 South 1st Avenue Suite 10

Iowa City, IA 52240

Monday - Friday 8 am - 4:30 pm

Iowa State Public Defender (Burlington)

319-753-5163

Djalal Arbabha

216 South Third Street

Burlington, IA 52601-5321

Monday - Friday 8 am - 4:30 pm

Juvenile Court Services-Des Moines County

319-753-8281 John Wauters-District 8 -SEI

513 North Main Street

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Residential Facility

319-753-5179

Nick Baker/Patrick Lacy

835 Valley Street

Burlington, IA 52601

Facility is open 24/7

Visitation Hours: Tuesday, Thursday, Saturday 6:30 pm - 9 pm

Sunday 1:30 pm - 4:30 pm

Youthful Offender Program

319-753-5478

Andy Ferguson

214 N. 4th Street Peterson Building

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Libraries

[Burlington Public Library](#)

319-753-1647

210 Court Street

Burlington, IA 52601

Monday - Thursday 9 am - 8 pm Friday & Saturday 9 am - 5 pm

Closed Sunday & Holidays

Books, movies, music, magazines, newspapers and more for loan to card holders and for use in the library by all customers. • Online resources, including e-books and e-audiobooks, online magazines, live one-on-one online tutoring for all ages, practice tests for wide range of standardized tests, foreign language lessons, genealogy resources and more. • Story times for children from birth to 6 years old • Special events for Tweens • Teen collection and events • Summer and Winter Reading incentive programs • Reading discussion groups • Movie showings • Specifically for Seniors monthly program series (Sept-May) • Personalized reference services • Computer classes • Public computer access and assistance • Wireless Internet Access • Meeting rooms of various sizes • Coffee shop • Footnotes used book store • Large type materials • Genealogy and local history resources • Job Center

Danville Public Library

319-392-8317

112 N. Main Street

Danville, IA 52623

Monday - Friday 2 - 4 pm

Saturday 10 - 12 pm

Offers a variety of books, children's books, large print books and internet service.

[Mediapolis Public Library](#)

319-394-3895

128 North Orchard

Mediapolis, IA 52637

Monday, Wednesday & Friday 10 am - 6 pm

Tuesday & Thursday 10 am - 7 pm

Saturday 10 am - 2 pm

Sunday Closed

The mission of the Mediapolis Public Library is to stimulate the imagination of all citizens by providing items, programs and services that make reading, viewing and listening for entertainment and education possible. The Library places a particular emphasis on providing these items for children and their parents and caregivers.

[Great River Medical Center Library](#)

319-768-4075

1221 S. Gear Avenue

West Burlington, IA 52655

Monday 9 am to 1 pm Tuesday - Friday 7:30 am to 4 pm.

Great River Health Systems Library offers professional and community health resources including books, e-books, periodicals and videos. Materials are available for on-site use and checkout by the community, patients and families, health-system employees, medical staff and students. If requested, the librarian will do literature searches and access other health-related resources on the Internet.

SCC Library

319-752-2731 ext. 5090

1500 West Agency Rd.

West Burlington, IA 52655

Library Hours (School Year)

Monday - Thursday 8 am - 9 pm

Friday 8 am - 4:30 pm

Library Hours (Summer)

Monday - Friday 8 am - 4:30 pm

The Yohe Memorial Library can help you find the information and resources you need. The library provide a comfortable and connected environment, becoming the ideal space to study notes or sit down with a great book. Stop by and we'll help you find the tools you need to succeed!

Mental Psychiatric Health

Counseling Associates, Inc.

Integrated Health Home

1013 Ave I,

Fort Madison, IA 52627

319-372-8045

FAX: 319-372-2459

Keokuk Office 319-524-0510

Serving Lee and Des Moines Counties.

Individuals are eligible for Integrated Health Home care coordination if the individual is enrolled in Medicaid and is an adult with a serious mental illness.

Des Moines County Community Services

319-754-8556

FAX: 319-754-4891

910 Cottonwood, Suite 1000

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Case Management services for persons with Iowa Medicaid to access Waiver Services. Information available on local options for mental health and intellectual disabilities services. General assistance office also. Eligible programs funded by county, state or Medicaid.

hyndmank@co.des-moines.ia.us

Great River Mental Health

319-768-3700

FAX: 319-768-3712

1225 South Gear Ave. Suite 251

Mercy Plaza West Burlington, IA 52655

Monday - Friday 8 am - 5 pm

Great River Mental Health provides evaluations, counseling, therapy, psychiatry and psychological testing for patients with mental illness, significant emotional disorders and medication management, individual therapy and psychological testing.

Grinstead, Pierce, and Associates

319-754-8035

610 N. 4th River Park Place Suite 110A

Burlington, IA 52601

Individual, family counseling, group couple therapy, etc.

counselinginfo@ogpassociates.com

Mid-Iowa Therapy Family

319-208-1280

205 Washington St., Suite 200

Burlington, IA 52601

Provides marriage and family therapy, play therapy, individual therapy, behavioral health intervention

services with an LPHA and we have web-based psychiatry/medication management. All of these services are for adults, children, and families. We accept XIX.

Optimae Life Services

319-754-4618

407 N. 4th Street

Burlington, IA 52601

Website: www.optimaelifeservices.com

Email: atorres1@optimaelifeservices.com

Monday - Friday, 8 am – 12 pm and 1 pm - 4:45 pm

Closed on major holidays.

Acceptance/Admission criteria: There is paperwork to fill out before mental health appointments can be made for counseling. The answers from such paperwork will help decide if criteria is met to make an appointment. From there, the individual will be contacted. For Community Home Based Services (hourly or daily); An application for services must be complete and can also be picked up at our office, or you can email Angie Torres for such information (email above). We require proof of Mental Health Diagnosis from a medical professional and funding from a Case Management Program (Integrated Home Health, Des Moines County Community Services, Southeast Case Management Services, etc.). We are able to refer to such Case Management Services as needed to establish funding, whether an individual has insurance or not. Payment options: Medicaid, Medicare and all private insurances. We provide Mental Health Counseling in our Burlington, Mt. Pleasant and Ft. Madison Offices. Our Burlington office number can direct calls as needed for specific locations. We also provide Community Home Based Services where we provide a skill building service to customers with a mental illness or disability. Such skill building may include; medication management, money management, stress management, community integration, etc.

Turning Point Counseling

319-392-4176

Russ Reed

21589 Hwy 79

Danville, IA 52623

Monday - Friday 8 am - 5 pm by appointment

Individual counseling on men/women issues, couples counseling, etc. Sliding fee scale available

russreed@danvilletelco.net

Young House Family Services

319-752-4000

400 S. Broadway

Burlington, IA 52601

Monday - Thursday 8 am - 4:30 pm Friday 8 am - 4 pm

Community counseling program for individuals, families, couples counseling, children & adolescents. Other services provided include adolescent residential substance abuse treatment, adolescent day treatment, remedial services for children and families who are Title XIX eligible. Sliding fee scale available and Title XIX

Parental Counseling

Bridgeway

319-208-0894

1105 Derek Lincoln Drive

West Burlington, IA 52655

Children's Services, Children & Family Services, Developmental Disability Services, Mental Health Services, Outpatient Services, Recovery Services, Supported Housing Services, Vocational Training Services

Families First Counseling Services

319-433-0395 or 1-888-316-3025

560 Division St., Ste. 270

Burlington, IA 52601

Monday - Friday, 8 am - 4:30 pm.

Provide family safety, risk and permanency services. Also provide Behavioral Health Intervention Services and assessments with an LPHA. Therapy services for adults and children. (These services are available for both children and adults.)

Great Prairie Area Education Agency

319-753-6561 or 1-800-382-8970 ext. 1232

3601 West Avenue

Burlington, IA 52601

Monday-Friday 8 am- 4:30 pm

Staff members provide quality leadership and services, through partnerships that support efforts to improve the achievement of every learner. AEA provides curriculum development and integration, consultative services for math, reading & science professional development & learning, environmental education, in-service assistance, media/library services, print/production assessment services, technology support & service, research, planning, development and evaluation, school-community planning, student activities. Special education staff members provide services for individuals from birth to age 21 which allow them to become active participants in their own environment. This is accomplished through the following services: speech and language, hearing/audiology services, social work, early childhood/ at risk, special education consultation, transition services, visually impaired, autism resource, assistive technology, occupational, and physical therapy.

Follow GPAEA on Twitter: <http://twitter.com/gpae>

Like GPAEA on Facebook: www.facebook.com/gpaea

Iowa State University Cooperative Extension

319-394-9433

FAX: 319-394-9435

102 West Main Street Mediapolis, IA 52637

This organization provides educational programs to youth, adults, parents, and volunteer leaders. Serving Des Moines, Henry, Jefferson, Lee, Louisa & Van Buren counties

psteiner@iastate.edu

Mid-Iowa Family Therapy Clinic

319-208-1280

205 Washington St., Suite 200

Burlington, IA 52601

Provides marriage and family therapy, play therapy, individual therapy, behavioral health intervention services with and LPHA and we have web-based psychiatry/medication management. All of these services are for adults, children and families. We accept XIX.

Optimae Life services

319-754-4618

407 N. 4th Street

Burlington, IA 52601

Website: www.optimaelifeservices.com

Email: atorres1@optimaelifeservices.com

Monday - Friday, 8 am – 12 pm. 1 pm - 4:45 pm

Closed on major holidays.

Individual counseling, couples counseling, family and children's counseling, psychiatry evaluations, individual community support services, respite services and waiver home services.

Young House Family Services

319-752-4000

400 S. Broadway

Burlington, IA 52601

Monday - Thursday 8 am - 4:30 pm Friday 8 am - 4 pm

Community counseling program for individuals, families, couples counseling, children & adolescents. Other services provided include adolescent residential substance abuse treatment, adolescent day treatment, remedial services for children and families who are Title XIX eligible. Sliding fee scale available and Title XIX

Persons with Disabilities

Autumn Heights

319-753-2142
2830 Winegard Drive
Burlington, IA 52601
Offers housing for persons with disabilities and seniors

Bridgeway

1105 Derek Lincoln Drive
West Burlington, IA 52655
319-208-0894
Children's Services, Children & Family Services, Developmental Disability Services, Mental Health Services, Outpatient Services, Recovery Services, Supported Housing Services, Vocational Training Services

Hope Haven

319-754-4689
1819 Douglas Street
Burlington, IA 52601
Can Redemption: Monday - Friday 9 am - 4 pm
Hopefully Yours Thrift Store: Monday - Friday 9:30 am - 5 pm and Saturday 9:30 am - 4 pm
Organization provides rehabilitation services for physically and mentally challenged persons

Optimae Life services

319-754-4618
823 N. 6th St.
Burlington, IA 52601
208 Bank St. Keokuk, IA 52632
509 Avenue F, Fort Madison, IA 52627
Website: www.optimaelifeservices.com
Email: atorres1@optimaelifeservices.com
Monday, Wednesday, Thursday & Friday, 8 am – 12 pm. 1pm-5pm Closed on major holidays.
Acceptance/Admission criteria: There is paperwork to fill out before mental health appointments can be made for counseling. The answers from such paperwork will help decide if criteria is met to make an appointment. From there, the individual will be contacted. For Community Home Based Services (hourly or daily); An application for services must be complete and can also be picked up at our office, or you can email Angie Torres for such information (email above)). We require proof of Mental Health Diagnosis from a medical professional and funding from a Case Management Program (Integrated Home Health, Des Moines County Community Services, Southeast Case Management Services, etc.). We are able to refer to such Case Management Services as needed to establish funding, whether an individual has insurance or not. Payment options: Medicaid, Medicare and all private insurances. We provide Mental Health Counseling in our Burlington, Mt. Pleasant and Ft. Madison Offices. Our Burlington office number can direct calls as needed for specific locations. We also provide Community Home Based Services where we provide a skill building service to customers with a mental illness or disability. Such skill building may include; medication management, money management, stress management, community integration, etc.

LifeLong Links

1-866-468-7887

509 Jefferson Street

Burlington, IA 52601

Milestone Area Agency on Aging is your local coordination center.

LifeLong Links is a statewide resource that helps older Iowans, Individuals with disabilities, veterans and their caregivers plan for long-term independent living. LifeLong Links gives you access to: housing, healthcare, transportation, employment, mental health, respite, food/nutrition, education, financial assistance, and adaptive equipment to mention a few.

Partners for Person with Disabilities

319-752-6958 ask for Jane

This organization serves people with intellectual disabilities, developmental disabilities and serious disabling mental illness, providing for their social needs as well as some financial assistance.

Special Needs Foundation

319-752-8711

829 Harrison Avenue

Burlington, IA 52601

Monday, Wednesday, Friday 10 am-2 pm

Medical equipment rental for Des Moines County residents. Purchase equipments for special needs classroom in Des Moines County. Helps fund aquatic programs for the disabled. Provide scholarship for students going in the medical field.

Social Security Office

1-800-772-1213 or 1-866-338-4183

3920 Division Street

Burlington, IA 52601

Monday, Tuesday, Thursday and Friday 9 am - 4 pm

Wednesday 9 am - 12 pm

Closed Saturday and Sunday and Federal Holidays

Recreation

[Des Moines County Conservation](#)

319-753-8260

Fax: 319-752-5737

13700 Washington Road

West Burlington, IA 52655

Monday through Friday 7 am - 3 pm

Office is closed 11:00-12:00 for lunch

Des Moines County Conservation is dedicated to the sustainability of natural resources throughout the land stewardship, conservation education and by providing quality outdoor recreation opportunities.

*Camping *Environmental Education *Fishing *Hunting *Nature *Parks * Planting Services * Shooting Ranges * Youth Summer Camps * Witte Observatory and much more. Please visit the website for further detailed information.

Parks include: Big Hollow Recreation Area, Chautauqua Park, 4th Pumping Plant Recreation Area , Hickory Bend, Hunt Woods, Luckenbill Woods, Starr's Cave Park and Preserve, Waters Park, Welter Recreation Area (Skunk River Access).

[Rec Plex](#)

319-758-9419

501 S. Broadway Street

Burlington, IA 52655

Rec Plex features tournament - class facilities for soccer, softball, sand volleyball and guest services building including full service concessions and spectator plazas. League play is scheduled during the week and various tournaments and special events are offered on the weekends.

[YMCA](#)

319-753-6734

Fax: 319-753-6736

2410 Mt. Pleasant Street

Burlington, IA 52601

Monday - Friday 5 am - 10 pm

Saturday 7:30 am - 5 pm

Open Sundays October - April 1-5 pm Closed Holidays

Adults, children and youth programs, aquatics, sports activities, family activities, dances, health and fitness, 55+ program, child care center, before and after school programs, parent's day out, kids' gym daycare.

Schools

[Burlington Community Schools](#)

319-753-6791 319-753-2211
1429 West Avenue Burlington, IA 52601

[Danville Community Schools](#)

319-392-4221
419 S. Main Street Danville, IA 52623

[Great River Christian School](#)

319-753-2255
426 Harrison Avenue Burlington, IA 52601

[Mediapolis Community Schools](#)

319-394-3101 or 319-394-3237
725 N. Northfield Street Mediapolis, IA 52637

[Notre Dame Schools](#)

319-752-3776
700 S. Roosevelt Burlington, IA 52601

[West Burlington Independent Schools](#)

319-752-9380 or 319-752-8747
211 Ramsey Street West Burlington, IA 52655

[Southeastern Community College](#)

319-752-2731 or 1-866-722-4692
1500 West Agency Road West Burlington, IA 52655
335 Messenger Road Keokuk, IA 52632
GED Classes

Senior Citizens

[Alzheimer's Association](#)

800-272-3900
1000 Roosevelt Ave. Suite 8
Burlington, IA 52601
Education: Memory Loss, Dementia, Alzheimer's Disease

[Autumn Heights](#)

319-753-2142
2830 Winegard Drive
Burlington, IA 52601
Low Income Housing, Autumn Heights offers various sizes of apartments: We offer a smaller one-bedroom apartment or a larger one-bedroom apartment designed for one person occupancy. We also offer an enlarged one-bedroom apartment designed for one or two person occupancy. Two-bedroom apartments are also available for two person occupancy. Eligible applicants are persons who are age 62 and older or disabled or handicapped as defined by the Social Security Act.

[Elder Services Incorporated](#)

319-338-0515
400 Washington Street
Burlington, IA 52601
Tutoring / Reading with school children, journaling project volunteers with students in the 4th-6th grades, Entertainers, singers & dancers; Nursing home activity volunteers; Summer Reading Program volunteers; Craft Projects (knitting, crocheting, quilting, sewing); Senior center volunteers; Delivery of meals to homebound; Transportation assistance; Clerical assistance; Court Mediation; Library assistance; Hospital volunteers; Museum services; Friendly visiting and many more.

[Elder Rights Specialist Program](#)

1-855-410-6222 Toll Free
509 Jefferson Street
Burlington, IA 52601
Monday-Friday 8:00 am – 4:30 p.m.
Milestones Area Agency on Aging, Elder Rights Program focuses on the prevention, intervention and reporting of Elder Abuse against individuals age 60 and up. Empowering older lowans to sustain their own independence. Offering a responsive system that accepts all referrals concerning elder abuse, neglect or exploitation. Collaborating with community providers concerned for the safety and well-being of older people. Assuring that older individuals have access to community supports and services. Educate individuals on their right to be free of violence and exploitation while providing solution focused options to increase safety.

[LifeLong Links](#)

1-866-468-7887

509 Jefferson Street

Burlington, IA 52601

Milestone Area Agency on Aging is your local coordination center.

LifeLong Links is a statewide resource that helps older Iowans, Individuals with disabilities, veterans and their caregivers plan for long-term independent living. LifeLong Links gives you access to: housing, healthcare, transportation, employment, mental health, respite, food/nutrition, education, financial assistance, and adaptive equipment to mention a few.

Meals for Seniors

Home Delivered or Dining Center

[Milestone Area Agency on Aging](#)

319-752-5433 or 1-855-410-6222

509 Jefferson Street

Burlington, IA 52601

Senior Nutrition Centers offer daily nutritious meals served in a social congregate dining center or delivered to the home for Iowans age 60 and over. Individual nutrition counseling is also available. Menus are posted online. Meals are funded in part by the Older Americans Act and by voluntary contributions from participants.

[Milestone Area Agency on Aging](#)

563-324-9085 ext. 212, Fax 563-324-9384

Toll Free 1-855-410-6222

Main Office: 935 E 53rd Street Davenport, IA 52807

509 Jefferson Street

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Connects individuals and caregivers with aging and disability resources in the community.

[Elder Services Incorporated](#)

319-338-0515

400 Washington Street

Burlington, IA 52601

Tutoring / Reading with school children, journaling project volunteers with students in the 4th-6th grades, Entertainers, singers & dancers; Nursing home activity volunteers; Summer Reading Program volunteers; Craft Projects (knitting, crocheting, quilting, sewing); Senior center volunteers; Delivery of meals to homebound; Transportation assistance; Clerical assistance; Court Mediation; Library assistance; Hospital volunteers; Museum services; Friendly visiting and many more.

[RSVP](#)

319-753-8155 - Mary Maine
400 Washington Street
Burlington, IA 52601
Monday - Friday 8 am - 5pm

This program provides transportation for adults of any age to medical appointments Johnson, Des Moines, Muscatine, and Iowa Counties. The volunteer driver will pick you up, may accompany you into the appointment, or wait outside, and then return you home. Request for transportation should be made as early as possible, 5-7 days prior to the appointment, to ensure availability of the driver. This is a FREE service but we do accept donations. NO SMOKING is allowed during transport, please do not give cash or gifts to your drivers.

Senior Center
319-753-2567 ask for Eileen Petersen
501 Jefferson Street
Burlington, IA 52601
Monday - Friday 9 am - 4 pm
Offers a variety of games and activities for Seniors in the area.

[Senior Health Insurance Information Program \(SHIIP\)](#)

319-768-3342
1221 S. Gear Avenue
West Burlington, IA 52655
SHIIP is a free, confidential service of the State of Iowa that provides unbiased information to help Iowans make decisions about Medicare and other health coverage
Appointments are available weekdays in the Volunteer Services on the lower level of Eastman Plaza, and from 10 am - 3 pm Thursdays at the Great River Clinic in Wapello.

Senior Medicare Patrol
Iowa Statewide Office
800-423-2449
or locally at Milestone Area Agency on Aging
1-855-410-6222

Empowers individuals to prevent healthcare fraud by providing tools to help those "Protect, Detect and Report" potential or suspected cases of Medicare fraud and abuse. Report an issue, schedule a presentation or become a volunteer.

Social Security Office (Local)
1-800-772-1213 / 1-866.338.4183
3920 Division Street
Burlington, IA 52601

Monday, Tuesday, Thursday, Friday 9 am - 4 pm
Wednesday 9 am - 12 pm

Closed: New Years Day, Martin Luther King JR Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving and Christmas

Des Moines County Veterans Affairs

319-752-7171

910 Cottonwood St., Suite 1001

Burlington, IA 52601

Monday - Friday 7:00-11:00 AM and 1:00-3:00 PM

Provides monetary relief to indigent veterans to assist with bills pertaining to rent, utilities, clothing, medical treatment, food and funerals. We also assist veterans with applying for any type of government pension or compensation they might be eligible for. Help them get to Iowa Veterans Home, help them secure any type of military records they might need, help with getting head stones, travel to Iowa Vets Hospital, home loans, education benefits, getting into nursing homes, etc.

Veterans Memorial Hospital

1-319-338-0581 or 1-866-687-7382

601 Highway 6 West

Iowa City, IA 52246-2208

24 hours a day

The Iowa City Department of Veterans Affairs Health Care System is a comprehensive tertiary health care center, teaching hospital, and research facility. Referrals are accepted from VA Medical Centers throughout the nation for complex diagnostic and treatment modalities. The Iowa City facility is known for a wide range of specialized medical programs. It has a strong and effective affiliation with the University of Iowa College of Medicine. The Medical Center operates 83 beds, including 43 medicine/neurology beds, 25 surgery, and 10 intensive care beds, and 15 psychiatry beds. The Medical Center operates seven community based outpatient clinics in Bettendorf, Waterloo, Dubuque, Cedar Rapids, and Ottumwa, Iowa; and Galesburg and Quincy, Illinois. The Medical Center also operates a satellite outpatient clinic in Coralville, Iowa.

Substance Abuse

AA Meetings

New Hope Community Evangelical Free Church
2900 Summer Street
Burlington, IA 52601
319-752-7204
Mondays at 7 PM

Peterson Building
214 N. 4th St.
Burlington, IA 52601
Mondays-Saturdays at Noon and Sundays at 10:30 AM
Tuesday, Wednesday, Friday & Sunday at 8 PM

St. Paul United Church of Christ
303 W. Mt. Pleasant Street
West Burlington, IA 52655
319-752-7204
Thursdays at 7 PM

[ADDs \(Alcohol & Drug Dependency Services\)](#) & Gambling Treatment Services
319-753-6567
1340 Mt. Pleasant Street Burlington, IA 52601
Monday-Friday 8 am-4:30 pm (office hrs)

[DJ Assessments](#)

319-752-4667 or 319-671-1150
313 East Agency Street Suite 7 West Burlington, IA 52655
Monday-Friday 9 am- 5 pm
DJ Assessment & Consultation Services offer substance abuse evaluations, treatment plans (level 1), OWI evaluations, & DUI classes.
djservices@iowatelecom.net or djassessments@iowatelecom.net

[Great River Addiction Services](#)

319-768-3725
1221 S. Gear Avenue
M-Th 9 am to 4 pm by appointment Fri. 9 am-noon
The center provides professional counseling, aftercare, intervention, OWI evaluations and educational treatment. Insurance, cash, check or credit card.

Life Recovery Group
City Church
206 N. 3rd St., Burlington, IA 52601
319-209-0916
Friday evenings (6:30 - 8 pm)

Woodlands Treatment Center
319-753-0700
4715 Sullivan Slough Road Burlington, IA 52601
On call 24 hrs daily

Twenty-four bed residential treatment facility provides services to adolescent boys & girls with substance abuse as well as behavioral problems. Also operates an in-home school program where credits earned are transferred back to the resident's home school district.

[Young House Family Services](#)

319-752-4000
FAX: 319-752-6933
400 S. Broadway P.O. Box 845 Burlington, IA 52601
Monday-Friday 8 am- 4:30 pm

Private social service agency that provides a comprehensive array of services to children and families in Southeast, Iowa, including adoption services, foster care licensing, and the Resource Program for expecting parents or families who have children under the age of 5. Remedial services funded through Title XIX; brief intensive services (ages 6-17)- no income eligibility requirements. Bilingual services are available.

Support Groups

AA Meetings

New Hope Community Church
2900 Summer Street
Burlington, IA 52601
319-752-1222
Mondays at 7 PM

Peterson Building
214 N. 4th St.
Burlington, IA 52601
Mondays - Saturdays at Noon and Sundays at 10:30 AM
Tuesday, Wednesday, Friday & Sunday at 8 PM

St. Paul United Church of Christ
303 W. Mt. Pleasant Street
West Burlington, IA 52655
319-752-7204
Thursdays at 7 PM

Al-Anon Meetings

Messiah Lutheran
2411 West Ave.
Burlington, IA 52601
319-754-7591
Tuesdays at noon

New Hope Community Church
2900 Summer Street
Burlington, IA 52601
319-752-1222
Thursdays at 8 PM

[Alzheimer's Association](#)

800-272-3900
1000 Roosevelt Ave. Suite 8
Burlington, IA 52601
Education: Memory Loss, Dementia, Alzheimers Disease

Autism Support Group- Area Education Agency
319-754-5726 Tim or Donna Roberts
North Hill School
825 N. 8th Street
Burlington, IA 52601
First Thursday each Month. Call for details

[Community Action of Southeast Iowa](#)

319-753-0193
2850 Mt. Pleasant Street Suite 108
Burlington, IA 52601
Central Office: 8:30 am - 5 pm.
Centers: 8 am - 4:30 pm
Head Start & Child Development programs provide educational & social activities, nutritious meals and snacks and medical & dental benefits for low-income children ages three to five.
Early Head Start provides similar services for children birth to three.
The Birth Through Three Program/Parents as Teachers provides parent educators who provide in home services for children from birth through three years of age.
Child & Adult Care Food Program (CACFP) is available to child care providers.
Energy Assistance Program helps low-income households pay a portion of their heating costs.
The Women, Infants and Children Supplemental Food Program (WIC) provides medical and nutritional assessments, education and supplemental foods for pregnant women, breast feeding and non-nursing mothers, infants and children up to 5 years old.
Family Development and Self-Sufficiency (FaDSS) Family Development Specialists work with participants to help them overcome obstacles while working toward self-sufficiency.
Weatherization helps homeowners and renters decrease their energy costs by inspecting and cleaning furnaces and insulating homes.
MAP is our Medication Assistance Program which helps people with chronic conditions attain their prescription meds at no cost if they don't have insurance to pay for them.
SHARE stands for Self-Help and Resource Exchange. It is a national network of non-profit organizations dedicated to providing quality monthly food packages at a reduced cost. Some programs have income guidelines
sharon.ford@caofseia.org

National Alliance on Mental Illness
Terri Elliott
319-750-2220
namigreatriverarea@gmail.com

The Nest of Des Moines County

319-753-3150

214 N. 4th St., Suite 3-C

Burlington, IA 52601

Monday 10:00 a.m. to 6:00 p.m. in Burlington

Thursday 2:00 p.m. to 8:00 p.m. in Danville and Mediapolis (alternating quarterly)

The Nest of Des Moines County is a Parent Education Program for prenatal and parents (male or female). Nest participants must be pregnant or have a child 5 years old or younger. They are encouraged to bring a Support Person with them to the Nest Classes. Those enrolled in the Nest Family Support Program receive points for attending Nest classes; which are then redeemed for "New Store Incentive Items" at the Nest in Burlington. All must call, the Burlington Nest, to make an appointment to register.

Partners for Persons with Disability

319-752-6952

This organization serves people with intellectual disabilities, developmental disabilities, and serious disabling mental illness providing for their social needs as well as some financial assistance.

Stroke Support Group

319-768-4200

Meets 3rd Wednesday of every month at 10am at GRMC's Blackhawk Room, below the Center for Rehab.

Stroke survivors and/or caregivers are welcome to attend. Different speaker every month with time to share/support others if interested.

[Domestic Violence Shelter](#)

319-752-0606

1616 Dill Street

Burlington, IA 52601

Monday - Friday 8 am - noon 1 pm - 5 pm

This organization provides the following: safe shelter for women and children, 24 -hour crisis line, medical advocacy, legal advocacy, court advocacy support, protection orders, domestic violence support group, sexual assault support group, children's support group, etc.

Transportation

A2Z Taxi Service
319-752-6866

[Burlington Trailways](#)

319-752-5453 or 1-800-992-4618

906 Broadway Street

West Burlington, IA 52655

Monday - Sunday 8 am - 8 pm

Holidays 8 am - 8 pm

Burlington Trailways is a corporation that is locally owned and operated. We provide transportation services to individual and business entities within our marketing area. These services are offered on a regional, nation-wide, and international basis in the form of:

- Scheduled intercity passenger and package express service.
- Chartered bus service to individual/company preferred destinations.
- All inclusive escorted tours providing transportation, accommodations, and special activities for our traveling guests.
- Full service travel agency.

[Burlington Urban Service](#)

319-753-8162

3510 Division Street

Burlington, IA 52601

Monday-Friday 6:40am - 5:40 pm

Saturday 8:10am - 3 pm fixed route

See online bus routes and times

\$1.25 per ride or can use bus passes

Burlington Urban Service provides services to the general public, including persons with disabilities for the Cities of Burlington and West Burlington. For hearing impaired please call 711 Relay Iowa.

[SEIBUS](#)

319-753-5107 or 866-753-5107

211 N. Gear Avenue

West Burlington, IA 52655

Call for hours of operation

Available to the general public and is wheelchair accessible. Transportation provided county-wide.

Medical shuttle to Iowa City hospitals and clinics.

[Motor Vehicle Registration](#)

319-753-8273

513 N. Main Street

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

No motor vehicle title transfers done after 4:15 pm

[Treasurer, Des Moines County](#)

319-754-8767

513 N. Main Street

Burlington, IA 52601

Monday - Friday 8 am - 4:30 pm

Yellow Cab

319-752-6625

301 Angular Street

Burlington, IA 52601

[Transportation Management Group \(TMS\)](#)

866-572-7662

Available to people with Medicaid to MD appointments in or out of Burlington.

Utilities

Electric/Gas

[Alliant Energy](#)

1-800-255-4268

527 S Roosevelt Ave,
Burlington, IA 52601

[Access Energy](#)

1-800-452-7819

1800 West Washington Street
P.O. Box 440
Mount Pleasant, IA 52641

Telephone/Television/Internet

[Century Link](#) 1-800-564-1121

[Danville Telecom](#) 319-392-6060

[DIRECTV Resource](#) 855-463-7359

[HughesNet](#) 1-800-794-1830

[Iowa Telecom](#) 1-877-907-4692

[Mediacom](#) 319-753-6571

BURLINGTON

[City of Burlington](#)

319-753-8120

400 Washington Street
Burlington, IA 52601
Monday - Friday 8 am - 5 pm

Water, Sewage, Garbage

[Burlington Waterworks](#) 319-754-6501

After Hours Emergency Line: 1-319-752-7611

500 N. Third Street

Burlington, IA 52601

Monday - Friday 8:00 am - 5:00 pm

DANVILLE

[City of Danville](#)

319-392-4685

105 West Shepherd

Danville, IA 52623

Monday - Friday 8 am - 12 noon 1 pm - 4:30 pm

Water, Sewage, Garbage 319-392-8381

[City of Danville](#)

105 West Shepherd Street

Danville, IA 52623

Monday - Friday 8 am - 12 noon 1 pm - 4:30 pm

MEDIAPOLIS

[City of Mediapolis](#)

319-394-3125

510 Main Street

Mediapolis, IA 52637

Monday - Friday 8 am - 4:30 pm

Water, Sewage, Garbage 319-394-3212

[City of Mediapolis](#)

510 Main Street

Mediapolis, IA 52637

Monday - Friday 8 am - 4:30 pm

MIDDLETOWN

[City of Middletown](#)

319-752-8340

120 Mechanic Street

Middletown, IA 52638

Monday - Friday 8 am - 4:30 pm

Water, Sewage, Garbage

[City of Middletown](#)

319-752-8340 Josh Shirkey

120 Mechanic Street

Middletown, IA 52638

Monday - Friday 8 am - 4:30 pm

[LaVeine Sanitation Service](#) 319-753-0405

1022 North Gear Avenue

West Burlington, IA 52655

Monday - Friday 7:30 am - 4 pm

WEST BURLINGTON

[City of West Burlington](#)

319-752-5451

122 Broadway Street

West Burlington, IA 52655

Monday - Friday 8 am - 5 pm

[City of West Burlington](#)

319-752-5451

LaVeine Sanitation Service 319-753-0405

1022 North Gear Avenue

West Burlington, IA 52655

Monday-Friday 7:30 am-4:30 pm

Veterans

[Des Moines County Veterans Affairs Office](#)

319-752-7171

910 Cottonwood St. Suite 1001

Burlington, IA 52601

Monday - Friday 7:00-11:00 AM , 1:00-3:00 PM

Provides monetary relief to indigent veterans to assist with bills pertaining to rent, utilities, clothing, medical treatment, food and funerals. We also assist veterans with applying for any type of government pension or compensation they might be eligible for. Help them get to Iowa Veterans Home, help them secure any type of military records they might need, help with getting head stones, travel to Iowa Vets Hospital, home loans, education benefits, getting into nursing homes, etc.

[Veterans Memorial Hospital](#)

1-319-338-0581 or 1-866-687-7382

601 Highway 6 West

Iowa City, IA 52246-2208

24 hours a day

The Iowa City Department of Veterans Affairs Health Care System is a comprehensive tertiary health care center, teaching hospital, and research facility. Referrals are accepted from VA Medical Centers throughout the nation for complex diagnostic and treatment modalities. The Iowa City facility is known for a wide range of specialized medical programs. It has a strong and effective affiliation with the University of Iowa College of Medicine. The Medical Center operates 83 beds, including 43 medicine/neurology beds, 25 surgery, and 10 intensive care beds, and 15 psychiatry beds. The Medical Center operates seven community based outpatient clinics in Bettendorf, Waterloo, Dubuque, Cedar Rapids, and Ottumwa, Iowa; and Galesburg and Quincy, Illinois. The Medical Center also operates a satellite outpatient clinic in Coralville, Iowa.

Zip Codes

AMES, IA	50010	MORNING SUN	52640
BURLINGTON, IA	52601	MT. PLEASANT	52641
BIGGSVILLE, IL	61418	MT. UNION, IA	52644
CARMAN, IL	61425	MUSCATINE, IA	52761
COLUMBUS JUNCTION	52738	NEW LONDON, IA	52645
DALLAS CITY, IL	62330	NIOTA, IL	62358
DANVILLE, IA	52623	OAKVILLE, IA	52646
DAVENPORT, IA	52802, 4, 5	OLDS, IA	52647
DENMARK, IA	52624	OQUAWKA, IL	61469
DES MOINES, IA	50300	OTTUMWA, IA	52501
DODGEVILLE, IA	52650	PELLA, IA	50219
DONNELLSON, IA	52625	PLEASANT GROVE, IA	52645
FAIRFIELD, IA	52556	PRAIRIE GROVE, IA	52655
FARMINGTON, IA	52626	RARITAN, IL	61471
FT. MADISON, IA	52627	ROSEVILLE, IL	60963
GALESBURG, IL	61401	SALEM, IA	52649
GLADSTONE, IL	61437	SPERRY, IA	52650
IOWA CITY, IA	52240	SPRING GROVE, IA	52601
KEOKUK	52632	STRONGHURST, IL	61480
KINGSTON, IA	52637	WAPELLO, IA	52653
KOSSUTH, IA	52637	WASHINGTON, IA	52323
LA HARPE, IL	61450	WAYLAND, IA	52654
LOMAX, IL	61454	WEST BURLINGTON, IA	52655
MEDIAPOLIS, IA	52637	WEST POINT, IA	52656
MIDDLETOWN, IA	52638	WEVER, IA	52658
MONMOUTH, IL	61462	WINFIELD, IA	52659
MONTROSE, IA	52639	YARMOUTH, IA	52660

For more zip codes, go to the US Post Office at www.usps.com